



Thurston PUD Newsletter

We are committed to providing safe, reliable, affordable, and sustainable water services to our customers.

July 2025

Commissioner Linda Oosterman Resigning Effective July 31, 2025

After 13 years of service as the Thurston PUD Commissioner for District No. 1, Linda Oosterman announced her resignation effective July 31, 2025. Commissioner Oosterman was first elected in 2012, then re-elected in 2018. Most recently, she was re-elected in November 2024.



Commissioner Linda Oosterman, District 1

Prior to her service as PUD Commissioner, Ms. Oosterman earned an undergraduate degree in Organization Management and a master's degree in Systems Theory and Family Therapy (University of Wisconsin). She worked as a manager of countywide crisis response programs in both eastern and western Washington. She was also the Director of the Human Services Program at Grays Harbor College. Much of her organizational management career has focused on managing groups that responded to crisis or crisis prevention, such as strategic planning for prevention and intervention. Linda Oosterman has also been an educator. Throughout her life, community service has been a priority.

During her time on the Board, the Commissioner has served as President, Vice-President, and Secretary. She has always been very supportive of PUD employees, the needs of the District, and accountable to the citizens of Thurston County and those within the PUD's service area. Some of Commissioner Oosterman's notable accomplishments as PUD Commissioner include finding the Headquarters building, helping the PUD navigate the COVID-19 pandemic, and advocating for emergency management including Thurston PUD's Water Tree Operations Program, which helps communities maintain access to drinking water during a local disaster or Cascadia-level earthquake. She was the Commission's lead in the development and selection of the PUD's most recent logo, and made courageous rate and policy decisions to ensure a fiscally strong organization.

Ms. Oosterman has been an incredible Commissioner and leader at the PUD. She will be missed, and we wish her well with the next chapter of her life!

Thurston PUD is soliciting applications for the expected future Thurston PUD commissioner vacancy representing District No. 1. A map identifying the Thurston PUD district boundaries can be found at:

www.co.thurston.wa.us/apps/auditor-election-maps/countywide/auditor_countywide_public_utility_districts.pdf. Read more on the opening for Thurston PUD District No. 1 Commissioner Position on Page 2.

Thurston PUD Commissioners

District 1

Linda Oosterman

District 2

Russell E. Olsen

District 3

Chris Stearns

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Consumer Confidence Reports (CCRs) and Water Use Efficiency (WUE) Reports

To meet federal and state requirements, Thurston PUD generates Consumer Confidence Reports (CCRs) and Water Use Efficiency (WUE) reports for all Group A water systems owned by the PUD. These reports are available by July 1st every year and can be found on our website at <https://www.thurstonpud.org/annual-reports.htm>. We would like to share some of the most popular questions we receive related to these reports.

What are CCRs?

CCRs, also known as annual water quality reports or drinking water quality reports, provide you with important information about the quality of your drinking water and help you to understand how your drinking water can affect your health.

What are WUE reports?

WUE reports contain details on the amount of water your system produced and sold for the year. With this information we can assess the system's leak loss and determine if consumers are meeting Thurston PUD's conservation goals. WUE requirements help ensure reliable long-term water supply.

What types of water systems does the PUD own?

Thurston PUD owns and maintains 271 water systems throughout several counties. Of these 271 water systems, we have 75 Group A water systems and 196 Group B water systems.

What's the difference between Group A and Group B water systems?

Group A water systems serve 15 or more connections or 25 or more people. Group B water systems serve less than 15 connections or less than 25 people.

How do I know if I'm on a Group A or Group B system?

If you are a Group A water system customer, a URL link will be listed in the special message portion of your billing statement included with this newsletter. If you are enrolled in paperless billing, an email with a URL link to your CCR and WUE was sent at the end of June 2025. If you are enrolled in paperless billing, and didn't receive the email, you may need to check your junk or spam email folder. You can also call or email Customer Service to inquire about your water system's name and group type. Our team can be reached at (360) 357-8783, toll-free at (866) 357-8783, or by email at PUDCustomerService@thurstonpud.org. *(Continued on Page 3)*

Opening for Thurston PUD District No. 1 Commissioner Position



If you are a registered voter residing in District No. 1 and interested in appointment as a PUD Commissioner, Thurston PUD would like to hear from you. For a Commissioner position description, please contact General Manager John Weidenfeller at jweidenfeller@thurstonpud.org or by phone at (360) 763-5838.

Please submit your letter of interest by email to the General Manager at jweidenfeller@thurstonpud.org, with a preference for submission by July 15, 2025.

Please include the following information in your letter of interest:

- A statement of interest and general qualifications for the position,
- Your contact information, confirmation of your permanent address, and statement indicating you are a registered voter, and
- Your resume.

Please note that the documentation submitted to Thurston PUD is considered part of public record and may be subject to disclosure under the Washington State Public Records Act, RCW 42.56.

Once a vacancy occurs, Thurston PUD Commissioners will nominate a person or persons for the office and publish a Notice of Vacancy pursuant to RCW 54.12.010 and Chapter 42.12 RCW, after which time additional nominations will be accepted.

If you have any questions, please contact John Weidenfeller at jweidenfeller@thurstonpud.org or by phone at (360) 763-5838.

PUD Office Closure—Independence Day

PUD offices will be closed on Friday, July 4, 2025, in honor of Independence Day. The PUD is closed for all major holidays, but we are always committed to our customers and resolving any service issues that arise. Our staff is available 24/7 for water emergencies.

If you experience a water service emergency, call us immediately at (360) 357-8783 or toll-free at (866) 357-8783 to report your location. Calls received after normal business hours (8:00 a.m. to 4:30 p.m., Monday through Friday) are routed to the PUD's answering service and on-call staff.



Don't Let Your Bill Surprise You!

METER READING

Previous Reading		Current Reading		Usage	Usage
Serial No	Date	Reading	Date	Reading (CF)	Usage (GL)
07309219	4/17/2025	64742	5/15/2025	64895	153 1144

Please keep an eye on your water bill. **Your billing statement reflects consumption from anywhere between 10 and 60 days prior to the billing date.** Check the Meter Reading portion on the right side of your paper statement for specific consumption dates. If you view your bill online, select My Bill and view the Meter Readings section on the bottom left of the webpage.

Consumer Confidence Reports (CCRs) and Water Use Efficiency (WUE) Reports (Continued from Page 2)

I'm a Group B water system customer. Why don't you generate reports for my water system?

Group B systems are regulated under [chapter 246-291](#) of the Washington Administrative Code and are routinely tested for Coliform bacteria annually and nitrates every three years. With Group B systems there is not a federal requirement for water purveyors to provide reports to consumers. If there was a problem with coliform bacteria or nitrates, Thurston PUD would provide you that information once testing has been completed.

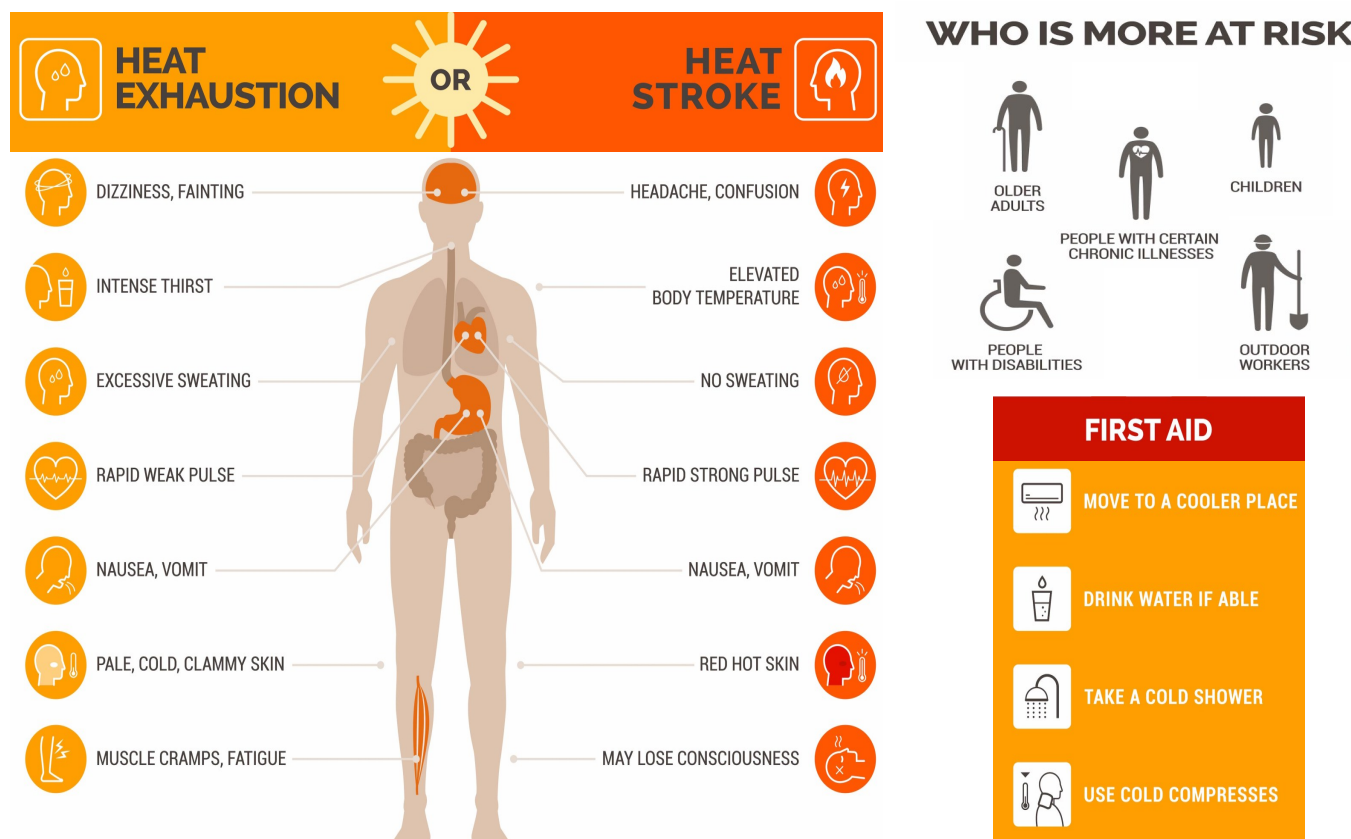
Remember, if you are a Group A water system customer, the link to your water system's CCR and WUE are listed as a special message on the billing statement included with this newsletter. If you are enrolled in paperless billing, an email with the link was sent at the end of June 2025. You can also find these reports listed on our website at www.thurstonpud.org: click on the "Water Systems" tab at the top of the webpage, then the "Consumer Confidence Reports (CCRs)" link to find the name of your water system. If you have any questions or concerns, please contact Customer Service by phone at (360) 357-8783, toll-free at (866) 357-8783, or by email at PUDCustomerService@thurstonpud.org.

For more information about drinking water, practices, and regulations, visit our website at www.thurstonpud.org/links-and-forms.htm for a list of links to the Washington State Department of Health and other industry organizations.

Report Type	Consumer Confidence Reports (CCR)	Water Use Efficiency (WUE) Reports
Purpose	CCRs contain details about your water source, explanation of contaminants and their presence in your drinking water, and other information about the PUD and your water system. <i>These reports are also referred to as annual water quality reports or drinking water quality reports.</i>	WUEs contain details on the amount of water produced and consumed for the year, the system's leak loss percentage and its conservation goals. WUE requirements help ensure reliable long-term water supply and help reduce energy use which leads to cost savings.
Required By	U.S. Environmental Protection Agency (EPA) Consumer Confidence Report Rule	Washington Administrative Code (WAC) 246-290

Extreme Heat Preparedness—Stay Hydrated & Cool!

Excessive heat poses a significant risk to our health, including heat stroke and heat exhaustion. By being prepared and taking necessary precautions, you can reduce health risks. One way to be prepared is by signing up for free emergency alerts from local government organizations to stay connected on local weather events. Older adults, children, people with disabilities, outdoor workers, and people with certain chronic illnesses are more at risk for the consequences of extreme heat. It's important to familiarize yourself with the differences in symptoms so you can respond quickly to help someone experiencing these ailments. Review the below graphic and table to learn what to look for, and what to do if you notice someone with symptoms.



Heat Illness	What to Look For	What to Do
Heat Cramps are muscle spasms caused by a large loss of salt and water in the body	Heavy sweating with muscle pain or spasms	<ul style="list-style-type: none"> •Move to a cool place •Drink water or a sports drink •Get medical help if cramps last more than an hour or if person affected has heart problems
Heat Exhaustion is severe and may require emergency medical treatment	<ul style="list-style-type: none"> •Heavy sweating •Cold, pale and clammy skin •Fast, weak pulse •Nausea or vomiting •Muscle cramps •Tiredness or weakness •Dizziness/headache/passing out 	<ul style="list-style-type: none"> •Move to a cool place •Loosen tight clothing •Cool the body using wet cloths, misting, fanning, or a cool bath •Sip water slowly •Get medical help if vomiting occurs, symptoms last more than an hour, or confusion develops
Heat Stroke is deadly and requires immediate emergency treatment	<ul style="list-style-type: none"> •High body temperature (104 degrees or higher) •Hot, red, dry or damp skin •Fast, strong pulse •Headache/dizziness •Nausea/confusion/passing out 	<ul style="list-style-type: none"> •Call 911 right away, then: <ul style="list-style-type: none"> •Move to a cool place •Cool the body using wet cloths, misting, fanning or a cool bath •Do NOT give the person anything to drink