

August 17, 2021 - Email message sent to all Keanland Park Water System customers

Good Afternoon,

The project to replace the well pumps is complete.

The original well pumps produced a combined total of 60 gallons per minute. The new pumps produce a combined total of 120 gallons per minute. The well pumps are designed to pump independently. There is an alert device that, when needed, will turn on the second pump to refill the reservoir quickly.

Given the constant higher levels of the water supply in the reservoir, **we recommend returning to your regular water schedule and outdoor usage.** This means we no longer require the alternating watering days; **you can water every day.**

We will continue to monitor the reservoir levels to see how the new pumps handle the increased water use and will provide updates as needed.

Thank you,
PUD Customer Service

August 11, 2021 - Email message sent to all Keanland Park Water System customers

Keanland Park Water System Customer,

The project to replace the well pumps is still in process. We anticipate the work to be completed on or before Friday, August 13th.

Over the past week, the water supply in the reservoir levels were maintaining between 17 ft and 19 ft. These levels are adequate to provide indoor and outdoor usages to the community residents. At this time, we would like residents to continue the odd/even alternating watering schedule, with Friday's being reserved as a 'No Watering' day to allow the reservoir to refill.

We will continue to provide updates to you and the community as new information becomes available.

Thank you,
Customer Service
(360) 357-8783

July 29, 2021 - Email message sent to all Keanland Park Water System customers

Good Afternoon Keanland Park Water System Customer,

This email is to provide you updated information regarding your water system.

Water Conservation Measures:

Today the 100,000-gallon reservoir level was 11ft or 55,000 gallons. This reservoir level has a sufficient amount of water (over half full) to allow minimal outdoor water usage. You may now begin watering

your lawns and plants **by hand only**. We will continue to monitor the reservoir level and provide an update on or before Monday, August 2nd.

Water System Project Update:

We have hired contractor American Pump and Electric to replace the well pumps with larger ones to increase the pumping capacity to fill the reservoir quickly to meet the community demand. We expect the work to be completed by Friday, August 20th.

Thank you for your continued patience while we work to get this issue resolved.

For more resources and up-to-date information please visit the our website at <http://www.thurstonpud.org/Keanland-Park.htm>.

If you have any questions, please feel free to respond to this email or call Customer Service at 360-357-8783 or toll free at 866-357-8783.

Regards,
Customer Service