

Commissioners

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Providing safe, reliable, affordable, and sustainable service.

October 20, 2025

Subject: Schedule Update for the Tanglewilde Mainline Replacement Phase 1 Project 1

Dear Tanglewilde Customer:

This letter is to provide an update on the Tanglewilde Mainline Replacement Phase 1 Project 1.

The project is taking longer than expected as there are a lot of unknown underground utility lines that are slowing the contractor down during digging. The contractor is currently working on all the lateral service lines from the mainline installed up to the end of October (see **yellow highlighted** section in the table on the back of this letter). Then the contractor will need to pass pressure testing and sampling requirements. Once these requirements have been met, the new meter boxes will be installed, and water service will be transferred to the brand new mainline. This transfer to the new water mainline will require individual water shutdowns at each of the homes on different days.

The contractor will provide you notice of your required shutdown with a door hanger, please be prepared for an 8-hour water outage on the date of your required shutdown. PUD staff estimates that these shutdowns will begin the week of November 10th and will take several weeks to complete.

We would also like to remind you Thurston PUD requested the contractor provide a cost estimate to replace your water line (from the water meter to your home) at your cost if you choose to do so. It is best for them to complete this work at the same time they are in your area replacing the mainline, when the ground is already dug up and to limit water outages for your home. To request a cost estimate for your service line to be replaced, please contact:

Pacific Civil and Infrastructure, Inc.
5124 180th St E, Tacoma, WA 98446
(253) 874-3965
estimator@paccivil.com

By fixing and improving the water system, we're working to prevent unexpected outages, and you can expect dependable water flow to your home. Thank you for your support as we work to make these important replacements and upgrades. **If you have any questions or concerns regarding this project, please contact Customer Service by phone at (360) 357-8783, toll free at (866) 357-8783, or by email at PUDCustomerService@thurstonpud.org.**

Regards,

Mariah Montague

Mariah Montague
Customer Service Supervisor

Below is the contractor's estimated timeline provided to the PUD:

Tanglewilde Mainline Replacement Phase 1 Project 1 Timeline <i>*updated 10/16/2025</i>		
Start Date	End Date	Water Distribution Replacement Work
8/18/2025	8/18/2025	5th Ave - 150'
8/19/2025	9/2/2025	Ranger Dr - 2000'
8/27/2025	10/16/2025	Husky Way - 1500' <i>[storm facility conflict encountered]</i>
9/3/2025	9/11/2025	Wildcat St - 700'
9/8/2025	9/15/2025	Logger St - 1000'
9/15/2025	9/22/2025	Cougar St - 1000'
10/16/2025	10/29/2025	Water Services and Connection - Ranger/5th/Logger/Cougar/Wildcat
10/20/2025	10/21/2025	Logger Ct - 250'
10/30/2025	10/31/2025	HMA Paving - Ranger/5th/Logger/Cougar/Wildcat
11/3/2025	11/7/2025	Ranger St - 1200'
11/10/2025	11/13/2025	Wildcat St - 1000'
11/14/2025	11/18/2025	Water Services and Connection - Husky/Logger/Ranger/Wildcat
11/19/2025	11/20/2025	HMA Paving - Husky/Logger/Ranger/Wildcat
11/21/2025	12/3/2025	School St - 2000'
12/4/2025	12/8/2025	3rd Way - 600'
12/9/2025	12/11/2025	Water Services and Connection - School St/3rd Way
12/12/2025	12/15/2025	HMA Paving - School St/3rd Way
12/16/2025	12/18/2025	Cleanup
	12/18/2025	Completion

You can find this timeline, along with previous letters we have sent regarding this project, on our website at <https://www.thurstonpud.org/> under The Latest! on the right side of the home page.