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Thurston PUD

Providing safe, reliable, affordable, and sustainable service.

September 8, 2026

Name
Address
C S Z

Subject: Update for the Tanglewilde Mainline Replacement Project 2

Dear Tanglewilde Customer:

This letter is to provide an update on the Tanglewilde Mainline Replacement Project 2.

Thurston PUD has hired Rognlin's, Inc. to complete the construction work. Construction began in early August 2026 and is scheduled to be completed by the end of 2026.

Upcoming Water Service Shutdowns
As construction progresses, the contractor will begin connecting individual properties to the new water mainline. This work will require a temporary water shutdown at each home on different days.

Rognlin's will provide advance notice of your scheduled shutdown with a door hanger at your property. Please plan for an 8-hour water outage on the date indicated on your notice.

For all other outages needed to complete the project (estimating 3 total shutdowns), the District will provide you at least 72 hours' notice.

Optional Water Service Line Replacement
Thurston PUD has also asked the contractor to provide cost estimates for customers who may wish to replace their private water service line, the line that runs from the water meter to your home, at their own expense.

If you are considering replacing your service line, this is an ideal time to do so. The contractor will already be working in your area, which can help minimize additional excavation and reduce the number of water service interruptions to your home.

To request a cost estimate for replacing your service line, please contact:
Nate Hoover, Rognlin's Project Manager, (360) 589-1326

Work in the Public Right of Way
Construction activities will take place within the public right of way (ROW), which is reserved primarily for transportation and utility infrastructure. The ROW has limited allowances for private improvements, such as mailboxes and approved driveways.

A member of the Thurston PUD Project Team will identify improvements located within the ROW and visit affected properties to notify residents about how upcoming construction may impact them.

Thank You for Your Patience
These improvements will help strengthen the water system, reduce the risk of unexpected outages, and provide more dependable water service to your home in the future.

We appreciate your patience and support as we complete this important work in the Tanglewilde-Thompson Place community.

If you have questions or concerns, please contact Thurston PUD Customer Service toll-free at (866) 357-8783 or by email at PUDCustomerService@thurstonpud.org.

For more information about the project, please visit our website at https://www.thurstonpud.org/projects.htm.

Regards,

Mariah Montague

Mariah Montague
Customer Service Supervisor