

Commissioners

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Providing safe, reliable, affordable, and sustainable service.

August 15, 2025

Subject: Update - Tanglewilde Mainline Replacement Project Phase 1 Project 1 Construction Starting August 18, 2025

Dear Tanglewilde Water System Customer,

This is a follow up to the letter sent on May 27, 2025, regarding upcoming major Tanglewilde-Thompson Place water system construction projects.

You are receiving this letter as construction for Phase 1 Project 1 is starting next week, August 18, 2025, which means over the next three to four months you will see work crews and vehicles by your home and/or in your neighborhood. There will also be temporary lane closures and traffic control at times. There may be some water service disruptions, but Thurston PUD will try to keep them to a minimum. Whenever possible, Thurston PUD will provide a 72-hour advance notice by phone on service interruption and will have an 8-hour interruption limit. **For more information regarding this project, answers to potential questions, and a map of the project area, please continue reading.**

Project Overview

The Tanglewilde water system was built in the 1950s and 1960s to provide drinking water to the Tanglewilde and Thompson Place plats. The system has been owned by Thurston PUD since the late 1950s. The Tanglewilde 600 system now provides water and fire flow service to almost 2,000 homes, apartment complexes, businesses, parks, and schools in the Tanglewilde-Thompson Place area within the Lacey urban growth area. Approximately 30,000 lineal feet of water mains are scheduled for replacement over the next five (5) years; valves, hydrants, and service line infrastructure also need replacement. This major project has been split into three construction phases. In Phase 1 of construction the PUD will complete three projects, or targeted replacement areas. Our key areas include areas where there are insufficient operable valves, insufficient fire flow or fire hydrants, and areas with the most frequent occurrence of mainline breaks and highest water leakage.

Project Funding

Thurston PUD obtained a State Public Works \$10 million loan at 1.72% to fund initial replacements. In the future, we will seek low interest funds to continue to complete this work.

Why This Matters to You

With these replacements and upgrades, you can expect dependable water flow to your home. By fixing and improving our water system, we're working to prevent unexpected outages. Thank you for your support as we work to make these important replacements and upgrades.

Project Link

For more information, visit our website at <https://www.thurstonpud.org/> and check out The Latest!

Contact

Please contact Customer Service at 360-357-8783 or PUDCustomerService@thurstonpud.org for questions or concerns.

Listed below are answers to anticipated questions you may have regarding Project 1:

1. **Why is the water main being replaced?** The Tanglewilde-Thompson Place water system was primarily constructed in the 1950's and 1960's. Most of the existing water mains are aging and in need of replacement over the next 15 years.
2. **How is it being paid for?** Thurston PUD obtained a State Public Works \$10 million loan at 1.72% to fund Phase 1 of the construction project.
3. **What is being replaced?** The funding obtained will be used to replace approximately 30,000 lineal feet of water mains over the next five years. The new mains will be heavy duty water pipe, 6-inch to 10-inch nominal. New water meters and valves will also be installed. Thurston PUD has requested the contractor to provide a cost estimate to replace your water line (from the water meter to your home) at your cost if you choose to do so. **To request a cost estimate for your service line to be replaced, please contact:**
Pacific Civil and Infrastructure, Inc.
5124 180th St E, Tacoma, WA 98446
(253) 874-3965
estimator@paccivil.com
4. **Who is doing the work?** Thurston PUD contracted with Northwest Water Systems, Inc. for the design and engineering services for Project 1. Thurston PUD contracted Pacific Civil Infrastructure (PCI) to complete the construction work.
5. **When will the work begin and end?** Project 1 is underway now and construction is expected to be completed before January 2026.
6. **Will there be any disruptions?** There may be some disruptions, but Thurston PUD will try to keep them to a minimum.
 - Water service will be maintained throughout the project, with periodic, limited, service interruptions.
 - There will be partial or full street closures of up to 1 block, however local access will be maintained except for up to 8 hours when excavation is directly in front of private accesses, which will be minimized as much as practical. Please be aware of the work crew and vehicles in your area.
 - The contractor PCI is supposed to door knock each block before starting work on it, so residents are prepared for single lane closure, and some interference with driveways.
 - **Whenever possible, Thurston PUD will provide a 72-hour advance notice on service interruption and will have an 8-hour interruption limit.**
 - Thurston PUD will use Call-Em-All voice and text messaging services for outages. Please ensure your contact information is current with Customer Service by calling them at 360-357-8783 or emailing them at PUDCustomerService@thurstonpud.org.

Thurston PUD will not start replacement of the mainlines on Wildcat ST SE fronting the Tanglewilde Recreation center until after September 8, 2025, to minimize pool access impact.

7. **Who do I call if I have questions or concerns?** Our website at www.thurstonpud.org will have a project update page you will be able to access for up-to-date information. You can contact our Customer Service Department at 360-357-8783 or PUDCustomerService@thurstonpud.org if you have further questions.

Project 1 includes the blue area below:

