



# Residential Toilet Rebate

## Program Overview

Single-family, residential customers of the any PUD-owned water systems can significantly reduce water use by replacing toilets and to receive a rebate of \$50.00 per toilet for doing so.

Rebates will be applied as a credit to customer accounts, are limited to two rebates per customer, and are offered on a first-come, first-served basis, for up to a total of 25 rebates available in 2025. Any toilet which meets the program criteria (below) is eligible for the rebate.

## Program Criteria

Toilets eligible for the rebate must have been purchased between January 1, 2025, and December 31, 2025. Replacement toilets need to be high-efficiency toilets on the U.S. Environmental Protection Agency (EPA) WaterSense list and can be purchased at a retailer of the customer's choosing.

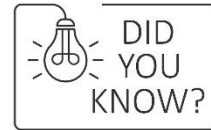
Participants in the program must be residential customers of any PUD-owned water system and the address at which the toilet is installed must be within the PUD's water system service area. Rebates are for replacement of existing less efficient toilets and are not for new construction. Homeowners may install the toilets themselves, or they may hire a plumber or contractor to do the job. Installation may be subject to verification by PUD personnel.

## Application Process

In order to be eligible to receive a rebate, a completed application must be submitted to:

Thurston PUD  
1230 Ruddell Rd SE  
Lacey WA 98503  
[PUDCustomerService@ThurstonPUD.org](mailto:PUDCustomerService@ThurstonPUD.org)  
Fax: (360) 357-1172

A purchase receipt or invoice (a copy is acceptable) with the manufacturer's model name and number must accompany the completed and signed application. All applications must be received by January 15, 2026, and the toilet must have been purchased in 2025 to be eligible for the \$50.00 rebate.



**Toilets are the main source of water use in the house, accounting for nearly 30 percent of residential indoor water use.**

**Toilets installed prior to 1994 use 3.5 gallons of water per flush, or even more depending upon age.**

**Today's standard toilets use 1.6 gallons of water per flush.**

**WaterSense labeled toilets are independently certified to meet rigorous criteria for both performance and efficiency and use 1.28 gallons of water per flush, 20 percent less than today's standard toilets.**

**By replacing old, inefficient toilets with WaterSense labeled models, the average family can reduce water used for toilets by 20 to 60 percent.**

The Residential Toilet Rebate Application can be found on the following page.

### **Additional Information**

For more information on the PUD's conservation programs, please visit [www.thurstonpud.org/water-systems.htm](http://www.thurstonpud.org/water-systems.htm).

Remember, only WaterSense labeled toilets are eligible for the \$50.00 rebate. WaterSense-labeled toilets are 20 percent more efficient than today's standard toilets. For more information, including the list of WaterSense labeled toilets, visit the EPA's website at [www.epa.gov/watersense/products](http://www.epa.gov/watersense/products).

Please note that many toilets are sold in two parts, with the tank and bowl sold separately. When components combine to make a WaterSense labeled product, tanks should include the words "when used in combination with [bowl model number/name]" near the label and similarly with bowl labeling. Only the combinations provided on the WaterSense website listed above have been certified to bear the WaterSense label and are, therefore, eligible for the \$50.00 rebate.

Prior to purchasing and installing your new toilet, feel free to contact the PUD to verify your choice is eligible for the \$50.00 rebate.

When shopping for your new toilet, look for the WaterSense logo!



### **TOILET REBATE ELIGIBILITY & REQUIREMENTS**

**The property must be located within a TPUD owned water system and have an active account.**

**The applicant must purchase and install a WaterSense labeled toilet.**

**The applicant must agree to dispose of the old toilet as required by law and once completed to allow PUD personnel to verify toilet installation.**

**An applicant is limited to two toilet rebates per account, with each rebate worth \$50.00.**

**Toilets purchased between January 1, 2025, and December 31, 2025, are eligible for a rebate.**

**The applicant must submit a completed application, including a purchase receipt.**



## Residential Toilet Rebate Application

If you are a single-family, residential customer of any PUD-owned water system and purchased and replaced a WaterSense-labeled toilet at your home in 2025, you may be eligible to receive a \$50.00 rebate, credited to your water account. To verify model eligibility, review the WaterSense product list at [www.epa.gov/watersense/products](http://www.epa.gov/watersense/products) or call our Customer Service Team at (360) 357-8783.

Please complete the requested information below.

Customer Name: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Email Address: \_\_\_\_\_

Installation Address: \_\_\_\_\_

Year Current Toilet(s) Installed: \_\_\_\_\_ Year Home Constructed: \_\_\_\_\_

### Terms & Conditions

Applications with missing or incomplete information will not be processed. Limit of two rebates per account. Installation address must be served by Thurston PUD. Toilets must use 1.28 gallons of water or less and be included on the EPA list of WaterSense-labeled toilets ([www.epa.gov/watersense/products](http://www.epa.gov/watersense/products)). Participants agree to dispose of old toilets as required by law. Participants agree to allow PUD personnel to verify toilet installation. Rebates will be offered on a first come-first served basis and are limited to a total of 25 rebates in 2025. Rebates will be applied as a one-time credit to customer accounts. Applications must be received by January 15, 2026, to be eligible and the toilet(s) must have been purchased during 2025.

### Acceptance of Terms & Conditions

I have read, understand, and agree to the terms and conditions of this rebate offer. I certify that the toilet(s) covered by this application has been purchased and installed at the location indicated. Thurston PUD staff may inspect the installed toilet upon request.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

**Use one of the following methods to submit your application to Thurston PUD.**

**By Mail:** Thurston PUD  
1230 Ruddell Rd SE  
Lacey, WA 98503

**By Email:** [PUDCustomerService@thurstonpud.org](mailto:PUDCustomerService@thurstonpud.org)  
**By Fax:** (360) 357-1172

**Be sure to include a completed application and your purchase receipt(s) that show store/vendor name, date purchased, brand purchased, model or item number, and proof of payment.**